

## **Department of Mental Health (DMH) Updates for the Behavioral Health Commission (BHC) Executive Committee Meeting (November 20, 2025)**

**Report Response:** The following reports were submitted by DMH in October 2025.

- **Report Response on Data for the Behavioral Health Center on the Martin Luther King, Jr., Medical Campus (Item No. 29, Agenda of November 16, 2021) [Link](#)**
  - This report provides metrics from DMH and the Department of Public Health (DPH) for the programs located on the Martin Luther King Jr. Behavioral Health Center campus between April 2025-Jun0065 2025. Below are a few of those metrics.
    - **DMH Crisis Residential Treatment Program:**
      - ◁ Received 77 referrals and 21 admissions.
      - ◁ Occupancy rate and average length of stay: 75%/33 days.
      - ◁ Two serious incidents (medical emergencies, suicide attempts or aggressive acts) during this period were addressed by the provider.
    - **DPH Substance Use Disorder (SUD) and Respite and Recovery Center:**
      - ◁ **Respite/Sobering Center:**
        - Received 686 referrals.
        - Occupancy rate and average length of stay: 50%/ 13 hours.
      - ◁ **Residential Withdrawal Management (RWM):**
        - Received 159 referrals.
        - Occupancy rate and average length of stay: 70%/ 7 days.
      - ◁ **Residential:**
        - Received 156 referrals.
        - Occupancy rate and average length of stay: 100%/ 55 days.
- **Improving Community Assistance, Recovery and Empowerment (CARE) Court in Los Angeles County (Item 6, Agenda of July 8, 2025) [Link](#)**
  - This report provides an update on the Department’s progress on each of the ways indicated by the Board to improve the program for applicants and their family/loved ones.
  - Discussed the motion and directives in the August 5, 2025, Justice Partner’s Meeting.
  - DMH met with representatives from Los Angeles Superior Court, Independent Defense Counsel Office, County Counsel and the Board, to discuss strategies to align statutory timelines and streamlining the disposition of CARE court cases on September 4, 2025.
  - DMH CARE Court ads on Instagram, Facebook, and X (formerly Twitter) have received nearly 17,000 views across platforms

- In response to feedback from the community, the CARE program developed a virtual psychoeducational forum to provide information and address questions regarding the program and the workflow.
- **Progress Report on Implementing the Mental Health Resources (Item 35, Agenda of April 9, 2024) and Establishing a Roadmap to Address the Mental Health Bed Shortage (Item No. 41-D, Agenda of January 24, 2023) [Link](#)**
  - The Mental Health Plan (MHP) Full Continuum of Care Committee (FCC) is providing strategic oversight of the Behavioral Health Services Act (BHSA) and the Behavioral Health Community Based Organized Networks of Equitable Care and Treatment (BH-CONNECT) planning and implementation.
  - In preparation for establishing the Utilization Management Committee (UMC), DMH focused on mapping the existing utilization management (UM) functions across the department, in alignment with the MHP required activities. Using these, DMH will formalize its UMC structure, compositions, charter, and key performance indicators.
  - DMH Health Access and Integration (HAI) has initiated work on the recommendations related to data starting with the HAI Managed Care Operations (MCO) unit that is testing consolidated data platform options, centralizing MCO data sets and sample dashboards. This work will inform broader application to HAI and across DMH.
  - DMH has embarked on a comprehensive review of all its contracts, creating an important opportunity to update and align contracts with the new Department of Health Care Services (DHCS) contract requirements, changes in regulations and legislation, and further standardizing level of care terminology/nomenclature.
  - HAI is continuing to assess the HMA report recommendations to adjust to changes in State requirements, County priorities, availability of resources, and budget considerations.
- **Bi-Annual Update on Alternative Crisis Response (Item 18, Agenda of September 20, 2020) [Link](#)**
  - Provides an overview of the Alternative Crisis Response (ACR) data regularly monitored by DMH for 988 calls, ACCESS Crisis Calls, Field Intervention Team (FIT) dispatches and Crisis Stabilization Services (CRTPs).
  - Provides update on hiring challenges.
  - Provides update on strategies to reduce Field Intervention Team response times, including, but not limited to:
    - Transitioning to a Centralized Dispatch model
    - A new Field Dispatch Application for crisis response teams and after-hour staff that is designed to streamline the real-time coordination of crisis teams.
    - Recruitment activities including hiring fairs and posting recruitment flyers on social media.

- Offering financial bonuses and incentives in hiring and recruitment bonuses for crisis intervention team positions.
  - Provides updates on the ACR Marketing Campaign
  - Continued coordination with law enforcement partners on the pilot program to divert 911 eligible 911 calls to 988.
  - Expanded the urgent appointment centralized scheduling pilot started in Service Area (SA) 3, to SA 2.
- **Quarterly Update on Initiating the Hollywood 2.0 Pilot Project (Item 6, Agenda of November 2, 2021) ([Link](#))**
  - The report provides a description of:
    - Status of the evaluation components and results as they develop
    - Status of trainings and partnerships in Trieste, New York, and others
    - Community engagement and outreach strategies
    - Services offered: outpatient and field-based treatment, housing supports, and opportunities for meaning/purpose and connection
    - Housing: H20's interim housing sites continue to operate at full capacity.
    - Hollywood Mental Health Cooperative (HMH Co-Op) programs overall have served 5,753 clients. The HMH Co-Op field teams are currently serving 348 active clients.
  - It also includes a list of services offered for the various components of the pilot.
- **Inspired by Immigrant Communities, For Everyone: Strengthening the Essential Role of Promotoras and CHW in Linking Vulnerable Communities to Critical Health and Social Services (Item No. 9, Agenda of August 5, 2025) ([Link](#))**
  - This report provides information from DMH, the Department of Public Health (DPH), the Department of Health Services (DHS), the Office of Immigration Affairs (OIA) and the Los Angeles Community Health Worker Promotora's Consortium (LA CHW/P/R) on strengthening support for CHWs and Promotora/es in helping residents access critical health and social services. Below are a few highlights from the report.
    - DMH provides several comprehensive trainings for CHWs/ United Mental Health Promotors to support their professional development and to provide workshops and trainings to the community that include topics such as:
      - Mental Health, Stigma and Resilience,
      - Grief and Loss
      - Understanding Anxiety
      - Understanding Addiction and Mental Wellness
      - Child Abuse Prevention and Resilience
      - Immigration Know Your Rights
      - Measles Vaccinations
      - And many additional trainings and workshops

- DPH focuses on three key initiatives to advance health equity through the work of the CHWs/Promotora/es that include:
  - Community Public Health Teams
  - Enhancing Community Health Work for Sustainable Outreach and Navigation Program
  - Advancing Community Health and Workforce Education Initiative
- DHS's Social Work Leadership Team has numerous immigration-related resources with staff through emails, virtual events, the Social Work SharePoint site, and various in-services with the OIA. Efforts include:
  - OIA guest speaker at an April CHW Peer Learning Network meeting
  - Shared Red Card links with outpatient Behavioral Health Integration teams
  - DHS workforce weekly emails highlight available immigration resources and updates on confirmed ICE activity at DHS hospitals
- On August 26, 2025, OIA, El Sol, CSP and the LA CHW/P/R hosted an introductory Working Summit attended by over 120 community organizations, faith based organizations and County partners focused on understanding the community needs, available resources and partnerships, sharing relevant information, and strengthening relationships to improve support of immigrant families amongst the increased immigration enforcement efforts.

**Motions:**

In October 2025, there were no motions with reports to be **submitted by** DMH approved by the Board.