

**DMH Constituent Referral Report for the October 2024 through June 2025
Behavioral Health Commission Meeting**

Fiscal Year (FY) Quarter (Q)	Type	Resolution	Status
FY24-25 Q2	Mental Health Services- Other	Connected the constituent's loved one to programs. Outreach and engagement efforts are ongoing.	Closed
FY24-25 Q2	Mental Health Services - Self	Connected the constituent to mental health services.	Closed
FY24-25 Q2	Contracting/Vendor	Connected constituent to relevant DMH Program and provided contracting/vendor information.	Closed
FY24-25 Q2	Complaint	Connected with constituent and provided information on filing a grievance. Encouraged constituent to stay connected with loved one's care team.	Closed
FY24-25 Q2	Other	Unable to contact after several attempts.	Closed
FY24-25 Q2	Non-Clinical Assistance	Connected to Peer Resource Center which is assisting with meeting needs.	Closed
FY24-25 Q2	Housing Assistance	Multiple contacts made prior to meeting. Housing voucher was approved. The local mental health clinic will assist in the housing search.	Closed
FY24-25 Q2	Non-Clinical Assistance	Connected with the individual's care team which provided necessary assistance obtaining documentation.	Closed

Fiscal Year (FY) Quarter (Q)	Type	Resolution	Status
FY24-25 Q2	Housing Assistance	OCFA reached out to the housing authority regarding a housing voucher; however, the constituent is not a DMH consumer and not interested in being connected to DMH services. Provided referrals to Disability Rights Office, a local mental health clinic and the ACCESS Line in case they become interested in receiving services.	Closed
FY24-25 Q2	Housing Assistance	OCFA followed up with the appropriate housing authority and connected the individual to local mental health clinic for services.	Closed
FY24-25 Q2	Mental Health Services- Other	Connected with constituent and provided information on privacy laws. Contacted the individual's loved one to discuss mental health resources.	Closed
FY24-25 Q2	Mental Health Services- Other	Connected with constituent and provided information on privacy laws. Contacted the individual's loved one to discuss mental health resources.	Closed
FY24-25 Q2	Mental Health Services- Self	Connected to mental health services.	Closed
FY24-25 Q2	Housing Assistance	OCFA followed up with the appropriate housing authority and connected the individual to local mental health clinic for services.	Closed
FY24-25 Q2	Mental Health Services- Self	Connected to mental health services.	Closed
FY24-25 Q2	Contracting/Vendor	Connected constituent to relevant DMH Program and provided contracting/vendor information.	Closed

Fiscal Year (FY) Quarter (Q)	Type	Resolution	Status
FY24-25 Q3	Mental Health Services- Other	Connected with constituent and provided information on privacy laws. Contacted the individual's loved one to discuss mental health resources.	Closed
FY24-25 Q3	Mental Health Services- Other	Connected with constituent and provided information on privacy law and grievance process.	Closed
FY24-25 Q3	Mental Health Services- Other	Connected with constituent and provided information on privacy laws. Contacted the individual's loved one to discuss mental health resources.	Closed
FY24-25 Q3	Housing Assistance	Connected with constituent and provided available resources	Closed
FY24-25 Q3	Mental Health Services- Other	Connected with constituent and contacted the individual's loved one to discuss mental health resources.	Closed
FY24-25 Q4	Mental Health Services- Other	Connected with constituent and provided information on privacy laws. Contacted the individual's loved one to discuss mental health resources.	Closed
FY24-25 Q4	Mental Health Services- Self	Reached out to the individual to discuss mental health resources.	Closed
FY24-25 Q4	Contracting/Vendors	Provided contracting/vendor information.	Closed
FY24-25 Q4	Contracting/Vendor	Connected constituent to relevant DMH Program and provided contracting/vendor information.	Closed
FY24-25 Q4	Mental Health Services- Other	Connected with constituent and provided information on privacy laws and discussed mental health resources.	Closed
FY24-25 Q4	Mental Health Services- Other	Connected with constituent and provided information on privacy laws.	Closed
FY24-25 Q4	Mental Health Services- Other	Connected with constituent and provided information on privacy laws and discussed mental health resources.	Closed
FY24-25 Q4	Non-Clinical Services	Connected with constituent and provided the non-clinical (legal) resource information.	Closed

FY24-25 Q4	Contractors/Vendors	Provided contracting/vendor information.	Closed
FY24-25 Q4	Mental Health Services- Other	Connected with constituent and discussed mental health resources.	Closed
FY24-25 Q4	Mental Health Services- Other	Connected with constituent and discussed mental health resources.	Closed